



MAERSK

Quality Policy



Constant Care

Take care of today, actively prepare for tomorrow



Humbleness

Listen, learn and share to create value for others



Uprightness

Our word is our bond



Our Employees

The right environment for our people



Our Name

Everything we stand for

At A.P. Moller - Maersk, we are dedicated to delivering quality products and services that meet our customers' needs. This commitment is part of all aspects of our operations and guided by our values.

We recognise the intricacies of the global supply chain and the need for reliability, efficiency, and sustainability. This policy showcases our commitment to these principles and our strategic direction.

We are committed to complying with all applicable regulatory requirements and standards, including the current version of ISO 9001. To ensure continual improvement and customer satisfaction, we:

- Monitor and measure customer feedback, process performance, and the effectiveness of our quality management system. We utilise data to identify areas for improvement and ensure our processes are effective and efficient.
- Provide a framework to set and review quality objectives regularly to align with our strategic direction and stakeholder expectations. These objectives are measurable and consistent with our commitment to quality, ensuring they support our overall business goals.
- Communicate this quality policy to all employees and interested parties. We ensure everyone understands their role in achieving our quality objectives and maintaining high standards.

Together, we strive for excellence and continuously seek ways to improve.

Issue Date: 1st December 2024



Vincent Clerc

CEO, A.P. Moller - Maersk A/S

